

Lincoln Tenants Panel (LTP) Project Updates

LTP continue to work with tenancy services, fire safety assurance, maintenance, housing repairs, business management and resident involvement on a variety of projects and hold monthly meetings, weekly void Inspections, quarterly complaints, and ASB complaint reviews.

The newly created working groups focusing on tenancy service have completed two reviews and have proposed 23 Anti-Social Behaviour (ASB) recommendations to the current procedure and 13 garden assistance recommendations to the current procedures. The garden working group have started to scrutinise the untidy gardens policy and tenancy sustainment scrutiny group are continuing to review the pilot project and establish if a preventative model can be considered.

Mick Barber, Chair of Lincoln Tenants Panel, is a committee member on the Social Housing Quality Resident's Panel and attended a Q & A with **Baroness Taylor**, the Minister for Social Housing Regulation, and chaired by Emma Payne, Director of Social Housing. The Q & A provided an update on developments since the Panel last met, feedback of initial findings from the Panel's online community on anti-social behaviour (ASB) and focus groups on the Long-Term Housing Strategy and reflected on the first year of the new consumer regulatory standards.

We are pleased to confirm the Association of Retained Council Housing (ARCH) Tenant Group voted for Lincoln to host the next tenants' conference in September. Mick Barber has stood down from ARCH after three years and is replaced by Mike Asher who will start to attend meetings in June. Further information will be provided, reference venues, dates, and theme of the conference once we receive confirmation from ARCH committee. Donna Lyons has been liaising with the ARCH tenant chair and provided venue options.

All members of LTP continue to attend training and seminars hosted by Four Million Homes and engaged with Tenant Participation Advisory Service (TPAS) national involvement week:

LTP are working with the Resident Involvement Team to co-create a digital newsletter/magazine – HOME covering important updates, how to stay connected in communities, tips and advice, updates from Lincoln Tenants Panel (LTP) and the first edition went live in February. We have identified the need to introduce additional communications to share messages and provide housing updates and have proposed to relaunch quarterly housing magazine. The editorial panel are working closely with Resident Involvement in creating a template and content.

Thank you.